ANNUAL REPORT TO THE COMMUNITY

Throughout the challenging time experienced since early 2020, your public Library's administration and staff have worked diligently using skills, creativity, and determination to keep services going and information flowing. You met us online, then curbside, and finally back inside the Library again. Thank you for your patience, flexibility, and cooperation.

We've learned so much from this experience! Some of the new ways of doing things will remain – like Curbside Pickup, which offers convenient, touchless pickup to all our members. We've also expanded our commitment to online, downloadable and streaming services so you can enjoy quality content from wherever you are. (The Library's OverDrive eBook and audiobook checkouts increased 34% in 2020 compared to 2019!) The Library has books, movies, video games, hotspots, museum passes, discount tickets and more, so visit us in-person when the time is right.

Keep learning and growing with us! With the warm seasons nearly here, we're counting on our community to continue to help us develop, roll out and evaluate a new version of our hybrid service program – one that offers options that serve everyone while ensuring health and safety – with virtual, inside the Library, and outdoor environments. Your feedback is critical to our ongoing success, so please share your comments and suggestions to me at: debbie@cplib.org.

Debra Engelhardt
Library Director

The Year at a Glance:

2020

March	Library operation moves online
June	*Curbside Pickup Services* launched
July	Library reopens to public with limited operating schedule
August	Library resumes regular operating schedule; helps community in *Tropical Storm Isaias* aftermath
September	Library partners to promote *Census 2020* participation
October	Library receives *Green Business Partnership* Certification, participates in *Great Give Back*

2021

January	Library goes "fine free"
February	*Little Free Pantry* launched
Coming Soon:	
Spring	Outdoor Events, Seed Library
Summer	Boiler replacement